

CNMEEC

To our CNMEEC Community,

Our hearts go out to all affected by the COVID-19 pandemic. This unprecedented crisis is challenging for every individual, family and community and it reminds us of how we are all connected as a community.

I wanted to personally reach out and share with you how we are approaching this situation at Central New Mexico Electric Cooperative. Over the past couple of weeks, we put in place contingency plans for business continuity and crisis management. This includes ongoing communication with staff and the board of trustees to coordinate emergency preparedness, crisis response and communications.

We're focused on the health and safety of our employees and their families, so they can focus on serving you, our members. After testing our ability to continue business remotely, we are transitioning some of our office personnel to work from home. We've encouraged social distancing to help prevent the spread of COVID-19 at work, at home and in our communities.

We've also diversified our staff redundancy for critical functions to maintain continuity of operations and customer service.

Along with canceling all non-essential travel earlier this month, we are working to combat the crisis at hand through strict adherence to the CDC guidelines on the job, at home, and in our community.

I want you to know that we here at CNMEEC truly care about our members and our community and we are committed to providing safe and reliable power especially through this challenging time. We are all in this together.



Matthew Collins
CEO

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