

A Touchstone Energy® Cooperative



CNMEC resumes normal operations, reopens lobbies for business July, 2019

Central New Mexico Electric Cooperative has resumed normal operations and reopened lobbies for business. CNMEC is taking special measures to protect visitors and employees as the COVID-19 pandemic continues. Hours of operation are 8 a.m. until 4:30 p.m., Monday through Friday.

We're requesting that our consumer-members follow the recommended social distancing guidelines within our offices. We ask all visitors to follow instructions as posted on lobby signage, floor markers and directional signs for your safety and others.

CNMEC continues to closely monitor the latest developments regarding COVID-19 and is following recommendations from local and state officials, including the Centers for Disease Control and Prevention (CDC).



Matthew Collins CEO

To minimize health risks for consumer-members and employees, CNMEC is taking additional precautions, including:

- Adding social distancing markers to our lobby floors to help keep visitors at least 6 feet apart.
- Distributing face masks, gloves and sanitizing products to our offices and employees.
- Enhancing cleaning and disinfecting procedures throughout our offices.
- Requiring employees who interact with consumer-members to wash or sanitize hands frequently.

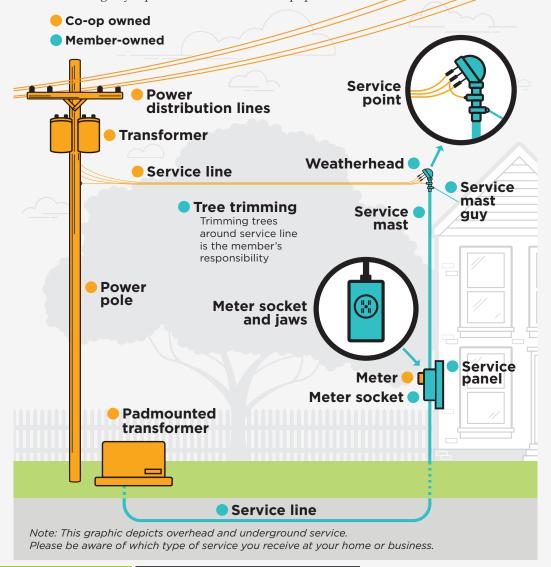
Most services can be handled remotely, reducing the need to visit one of our offices. Members are highly encouraged to conduct co-op business through our website, mobile app or over the telephone. Our Member Services Department is available Monday through Friday, 8 a.m. to 4:30 p.m., and can be reached by email at info@cnmec.org or by calling (505) 832-4483. Members may download the CNMEC SmartHub mobile app from their device's app store.



Who Owns What?

Electric Co-op Owned Equipment vs Member-Owned Equipment

This graphic depicts equipment owned by the co-op (in gold) and the member (in blue). If a storm damages any equipment owned by the co-op, we are responsible for repairs. If a storm damages any member-owned equipment, the member is responsible for repairs. Members should hire a licensed electrician when making any repairs to member-owned equipment.





\$5.30

average cost of a Big Mac® value meal

\$3.87

average daily cost of power

Electricity is expressed on a daily basis using ELA 2018 Average U.S. Monthly Residential Bill of ELA 2018 Average trademark of McDonald's Corporation. McDonald's Corporation. McDonald's Corporation does not endorse or sponsor this material.

Energy EfficiencyTip of the Month

Spending more time at home? Try an online energy audit to assess the overall efficiency of your home. Visit www.energystar.gov, then enter "home energy yardstick" in the search box to get started!

Central New Mexico Electric Cooperative (505) 832-4483 – Out of Area 1-800-339-2521 www.cnmec.org

Sources: Economist.com and EIA, 2018 data.